



Not sure if your faxing is Secure & HIPAA Compliant? *We've got your BAAck!*



Concerned about Faxes containing ePHI?

As a Covered Entity dealing with electronic protected health information (ePHI), your business is on federal regulators' radar — more so today than ever - due to the exponential increases in health-related data breaches by cybercriminals and increasing audits from the Office of Civil Rights.

According to HIPAA's Security Rule, Covered Entities must take "appropriate administrative, physical and technical safeguards" to ensure their ePHI remains safe at all times.

But what are those safeguards, exactly? How will you know that your fax processes meet these standards? And how can you be sure that your business is aligned with HIPAA's stringent Technical Safeguards?

That's where eFax Corporate® can help. As the leading cloud fax service in the healthcare industry for nearly 20 years, we have the experience, next generation encryption technologies and proven track record to bring your business into alignment with HIPAA's strict security guidelines. Business Associate Agreements are also available for our HIPAA-compliant solutions.

With over 100 million patient records stolen or compromised in 2015 alone, the Office of Civil Rights (OCR) is expanding its audit activities of Covered Entities. HIPAA Privacy and Security violations can be up to \$1.5 million – and extremely damaging to your organization's public reputation.

Are your fax processes secure and compliant with HIPAA's Technical Safeguards?



Increased HIPAA Enforcement Demands a Focus on Security.

The HIPAA Technical Safeguards State...

eFax Corporate Has Your BAAck!

TRANSMISSION SECURITY

45 CFR Section 164.312(e)(2)(1)

A CE or BA must “implement technical security measures to guard against unauthorized access to electronic protected health information being transmitted over an electronic communications network.”



Adding the optional eFax Secure™ keeps your faxes encrypted at all times with the most sophisticated technologies in use today — TLS in transit, and AES 256-bit at rest.

DATA ENCRYPTION

45 CFR Section 164.312(a)(2)(iv)

A CE or BA must, “Implement a mechanism to encrypt and decrypt electronic protected health information.”



Our highly secure Transport Layer Security (TLS) encryption protocol creates a secure gateway for your faxes, to ensure they are never vulnerable in transmission.

ACCESS CONTROL

45 CFR Section 164.308(a)(4)

A covered entity or business associate must “implement technical policies and procedures for electronic information systems that maintain electronic protected health information to allow access only to those persons or software programs that have been granted access...”



We provide unique user IDs, administrative privileges, AES 256-bit encryption, and other protocols that limit access to your ePHI to only your authorized personnel.

AUDIT CONTROL

45 CFR Section 164.312(b)

A covered entity or business associate must “implement technical policies and procedures for electronic information systems that maintain electronic protected health information to allow access only to those persons or software programs that have been granted access...”



eFax Corporate employs multiple levels of audit control — from secure and automatic fax archiving for the life of your account, to transmission tracking with unique patient IDs.